



## RIVERTREES

• COUNTRY INN •

Rivertrees Spa Loyalty Card is our way of showing you our appreciation for your repeat business by rewarding you every time you purchase selected items in our Spa facility.

By participating in our Loyalty Card plan, you agree to be bound by the terms and conditions contained herein:

1. Rivertrees Limited is a limited liability company incorporated in Tanzania licensed to provide Spa treatment services and products, and is hereinafter referred to as “Rivertrees”.
2. A customer registered as a holder of a Rivertrees’ Loyalty Card, is hereinafter referred to as a ‘cardholder’.
3. Rivertrees in its sole discretion will designate from time-to-time Spa treatment services that qualify for inclusion in the Loyalty Card plan; hereinafter referred to as “selected items”.
4. The Loyalty Card is marked once with a Rivertrees approved stamp for every massage purchased by the cardholder.
5. The Loyalty Card remains the property of Rivertrees and must be surrendered physically to Rivertrees to redeem its reward.
6. Current selected items for reward are all the massages in the currently advertised Spa menu.
7. The Loyalty Card must be presented prior to payment to qualify for stamping. No stamp can be awarded in respect of a bill already paid. No stamp can be awarded retrospectively for purchases prior to the date of registration of the Loyalty Card.
8. Stamps may not be transferred from one cardholder to another.
9. A Loyalty Card lost or stolen is considered null and void.
10. Points/stamps cannot be exchanged for cash.
11. To redeem card benefits, all boxes designed for stamps in the card must be stamped.
12. A Loyalty Card will expire one (1) year from the date of registration.
13. Loyalty Cards are only available to persons aged 16 and above.
14. Organizations are not eligible for participation in Rivertrees’ Loyalty Card plan.
15. Rivertrees reserves the right to terminate a cardholder’s participation in the Loyalty Card plan and cancel accrued stamps if Rivertrees in its sole discretion believes the cardholder is abusing the plan, or is misrepresenting any information associated to the plan.



## RIVERTREES

• COUNTRY INN •

16. Rivertrees shall not be liable for any unauthorized use of any Loyalty Card.
17. Rivertrees reserves the right to terminate the Loyalty Card plan, or to change these Terms and Conditions, regulations, or benefits of participation, in whole or partially at any time with or without notice. Rivertrees may also withdraw, limit or cancel the number of points required for reward redemption or change the number or type of Reward offered.
18. Rivertrees will have final decision in any disputes over Rewards.

If you have any questions about our Loyalty Card plan or our Terms and Conditions, please contact us at [info@rivertrees.com](mailto:info@rivertrees.com)