



RIVERTREES

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Rivertrees Loyalty Card is our way of showing you our appreciation for your repeat business by rewarding you every time you purchase selected items in our restaurant.

By participating in our Loyalty Card Program, you agree to be bound by the terms and conditions contained herein:

1. Rivertrees Limited is a limited liability company incorporated in Tanzania licensed to provide food and beverage services and products, and is hereinafter referred to as “Rivertrees”.
2. A customer registered as a holder of a Rivertrees’ Loyalty Card, is hereinafter referred to as a ‘cardholder’.
3. Rivertrees in its sole discretion will designate from time-to-time food or beverage items from its restaurant menu that qualify for inclusion in the Loyalty Card Program; hereinafter referred to as a “selected item”.
4. The Loyalty Card Program is operated by Rivertrees under which cardholders accumulate a free selected item for every 9 consumed; .i.e. a Pizza or Salad Bar can be redeemed for free upon presentation of nine (9) valid stamps.
5. The Loyalty Card is marked once with a Rivertrees approved stamp for every selected item purchased by the cardholder.
6. The Loyalty Card remains the property of Rivertrees and must be surrendered physically to Rivertrees to redeem its reward.
7. Available selected items for reward are as per Rivertrees’ published A La Carte Menu and may not include additional toppings.
8. The Loyalty Card must be presented prior to payment to qualify for stamping. No stamp can be awarded in respect of a bill already paid. No stamp can be awarded retrospectively for purchases prior to the date of registration of the Loyalty Card.
9. The Loyalty Card is for an individual cardholder’s use only and is non-transferable to a third-party.
10. Stamps may not be transferred from one cardholder to another. Stamps are transferrable between Loyalty Cards held under the same cardholder’s name.
11. A Loyalty Card lost or stolen is considered null and void.
12. Points/stamps cannot be exchanged for cash.



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15. Organizations are not eligible for participation in Rivertrees' Loyalty Card Program.
16. A person may not redeem points from a Loyalty Card other than a card registered in their own name. Failure to adhere to this condition could result in the respective Loyalty Card being nullified.
17. Rivertrees reserves the right to terminate a cardholder's participation in the Loyalty Card Program and cancel accrued stamps if Rivertrees in its sole discretion believes the cardholder is abusing the program, or is misrepresenting any information associated to the program.
18. Rivertrees shall not be liable for any unauthorized use of any Loyalty Card.
19. Rivertrees reserves the right to terminate the Loyalty Card Program, or to change these Terms and Conditions, regulations, or benefits of participation, in whole or partially at any time with or without notice. Rivertrees may also withdraw, limit or cancel the number of points required for reward redemption or change the number or type of Reward offered.
20. Rivertrees will have final decision in any disputes over Rewards.

If you have any questions about our Loyalty Card Program or our Terms and Conditions, please contact us at info@rivertrees.com